

PERFORMANCE MEASUREMENT COUNTIES

Advisory Meeting

March 11, 2003

Sacramento County

Department of Human Services

2007 19th Street

Sacramento, California

1. Welcome – Joeana Carpenter greeted everyone. She expressed her appreciation to the ACQCC members for allowing the PMC meeting to be held in the afternoon. She indicated that the agenda items did not warrant a full day meeting. She emphasized that due to the deficit, future PMC meetings must be justified based on the agenda.
2. Agenda Review – Joeana went over the agenda items and asked for any additional items.
3. Summary Review – Joeana asked if there were any additions or changes to the summary. None was made.
4. Status of Enterprise – Donna Portee said that there has been substantial progress. There are eighty-eight pages that make up the FSR. It is very comprehensive and the document has been sent over to finance. So far, it appears that the project will go through, and the bid process will begin soon. Donna said that her staff will be preparing and sending via email a survey. She will be asking counties for names of three staff, who use the Q5i software, to complete the survey. It survey will be used to help develop the new design of the enterprise product. If all goes well the anticipated date for enterprise to be operational is January, 2005. The RFP draft should be done June, 2003; out to bid August, 2003
5. Food Stamps – Michael Bowman-Jones indicated that the drafts of the transmittal were sent out for review, and as of yesterday no major changes have been requested be made to them. He also indicated that he was investigating the issue on authorization versus issuance variances. He has requested additional examples from a county to help develop the transmittal. He also indicated that in completing cases some counties have used likely conclusion and he will develop some guidance on this subject. Virginia Lugo from San Bernardino will provide some questions to help develop the transmittal.
6. Corrective Action – Richard Terwilliger said that the training on Quality Control process has been postponed. Additionally, the topic on Automation has been postponed to April 22nd and 23rd. All other topic are on schedule. Joeana indicated that Lisa Kim said the Quality Control training will take place in either May or June. Richard indicated that SEP funds are about 40k, but CDSS is still negotiating with the feds.

7. Food Stamp Statistics QC – Frank Andersen shared some preliminary FFY 2002 numbers with the group. California's error rate is 16.24%; the national error rate is 17.12%. The state with the lowest error rate is South Dakota with 1.15%, and the state with the highest is Michigan with 17.78%. The current rate for FFY 2003 (this is only one month October, 2002) for the state is 6.06%.
8. CalWORKs – Warren Ghens discussed the draft transmittal that sent out for everyone's review.
9. Quarterly Reporting/Prospective Budgeting – Joeana Carpenter said that the department is still working with the feds. No other information is currently available.
10. Regional Reports – Gerry Greer indicated that the items that were of importance to the regional meeting were addressed. He also said that the use of Comparison I and II as specified in the FNS 310 must be followed.